Primary Care Access Programme
Sprint Overview

Healthcare Improvement Scotland

Create the conditions

To help us get ready you will complete and return a:
- memorandum of understanding,
- topic selection form, and
- your availability for project surgery dates

Time: Flexible

Understand demand and activity

You will attend a virtual introductory session with the full cohort to understand the programme. We will facilitate and provide information.

Time: 90 minutes

You will attend a coaching session to explore your topic. We will provide data collection tools.

Time: 45 minutes
By arrangement

You will attend a session to explore data and develop a process map, identifying change ideas. We will facilitate.

Time: 90 minutes
By arrangement

Test and refine

You will attend a weekly project surgery to report on testing, adapt and refine changes. We will provide coaching and data support.

Time: 3 x 60 minutes
Select from options

Share learning

You will attend a virtual session with the full cohort to share learning with other teams. We will share learning nationally.

Time: 60 minutes

Sustain

We will provide opportunities for you to continue to share your learning and receive support.

Time: Flexible

Week 0 Prepare
Week 1 Mobilise
Week 2 Understand
Week 3 Understand
Week 4-6 Test
Week 7 Share
Ongoing Sustain

We will review your submitted team information.

You will select a topic to work on and agree with your team.

You will collect further data on your agreed theme.

You will agree change ideas with your team and prepare to test changes.

You will continue to collect and submit data.

You will agree next steps with your wider team.

You will continue to submit data to establish sustained improvements and share your learning.