



#the EoSC  
#spsp247

# Creating the Conditions for Safe Care

SPSP National Learning Event  
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# Title

## Huddling for Safety

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# Safe Communication and Huddles

We need to ensure...

Safe  
communication  
within and  
between teams

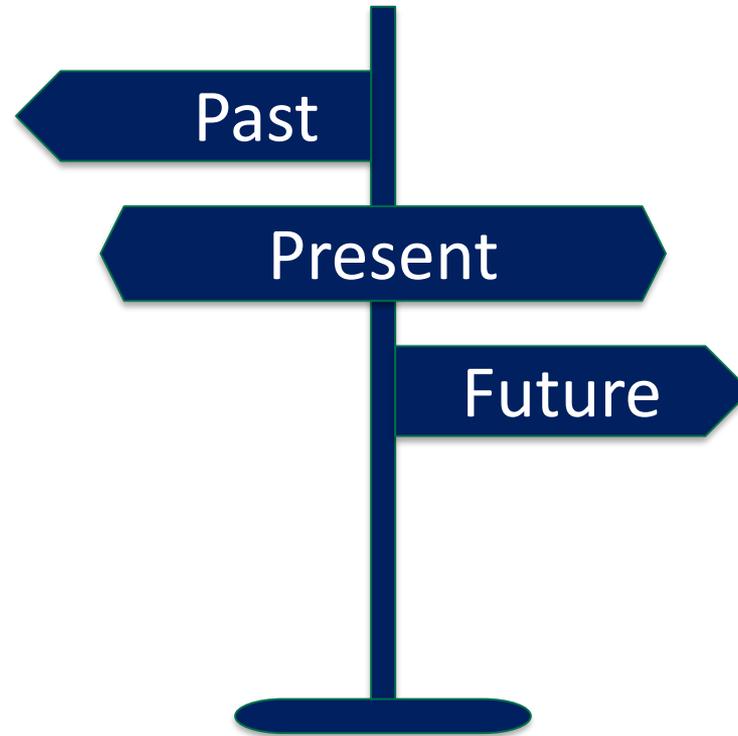
Which requires...

Skills: appropriate language, and format

Practice: use of standardised tools for  
communication

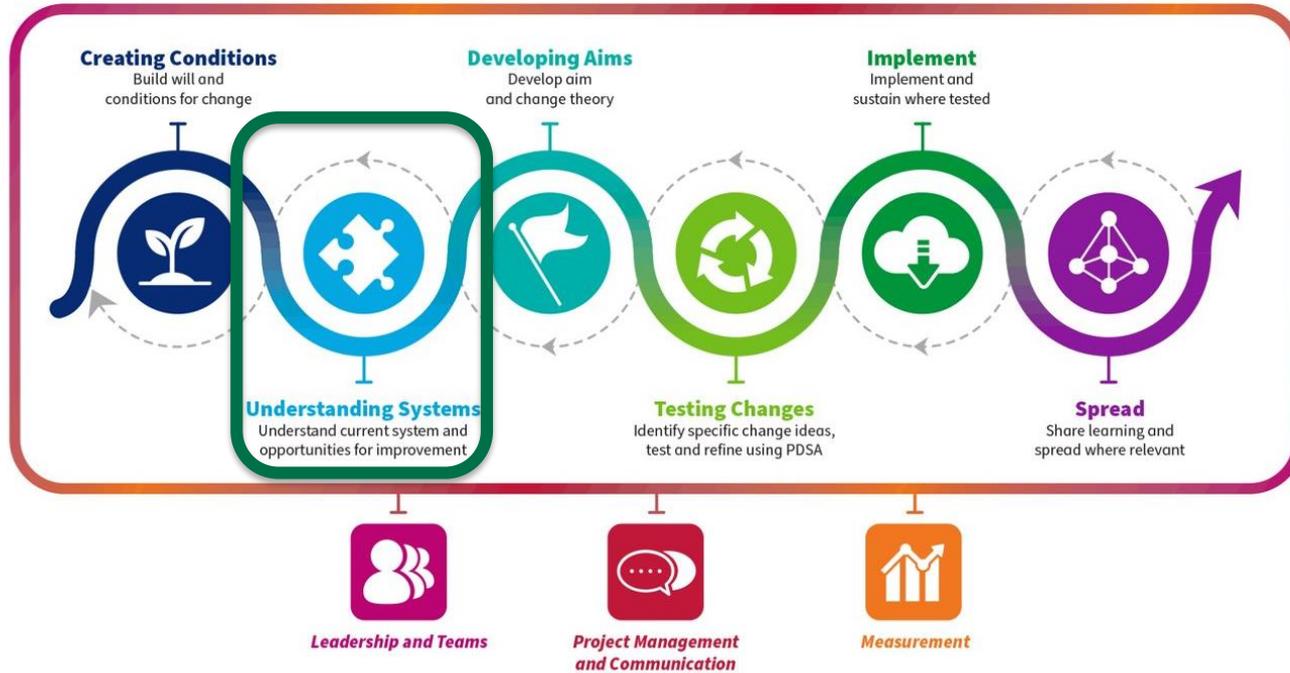
Critical situations: management of  
communication in different situations

# Huddling for Safety



# Understanding morning hospital huddles

## Quality Improvement Journey



# Huddles in Scotland

**14**

hospital  
huddles

**2**

integrated  
huddles



**10**

huddle  
templates

conversations  
with

**>30** staff

# What we heard

Preoccupation with  
Failure

Reluctance to simplify

Sensitivity to Operations

A focus on  
performance and flow

Are we safe to start?

Staffing

# What we heard

Commitment to  
resilience

Digital Huddles

Deference to Expertise

Valuing clinical  
judgement

# Core Elements of Hospital Huddles

## Pre-huddle

Pre-population  
of template or  
visual

## In-huddle

Safety & Flow  
Exception reporting  
Situational  
awareness  
Look forward  
Huddle Plan

## Post-huddle

Problem solving  
Huddle report  
Whole system  
interface

*creating the conditions*

# Huddles are even better when

Safe



Created by Pavitra  
from the Noun Project



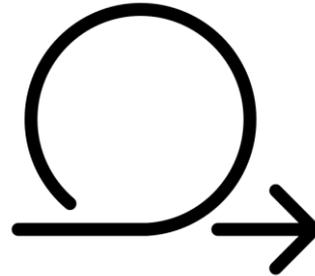
Created by Cara Foster  
from the Noun Project

Membership

Visual



Created by Pinky  
from the Noun Project



Feedback  
Feed forward

We need to ensure...

Safe  
communication  
within and  
between teams

Which requires...

Skills: appropriate  
language, and format

Practice: use of  
standardised tools for  
communication

Communication in critical  
situations

Visual

Site-specific  
approach

Psychological  
safety

# References

- Castaldi M, Kaban J, Petersen M, George G, O'Neill A, Mullaney K, Pennacchio S, Morley J. (2019). Implementing Daily Leadership Safety Huddles in a Public Hospital: Bridging the Gap. *Quality Management in Health Care*. 28(2)108-113
- Franklin BJ, Gandhi TK, Bates DW, et al. (2020). Impact of multidisciplinary team huddles on patientsafety: a systematic review and proposed taxonomy. *BMJ Qual Saf*. 29:844-853



Hospital Huddles Case Study



Hospital Huddles Further Detail