



Creating the Conditions for Safe Care

SPSP National Learning Event
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Title

Huddling for Safety

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Safe Communication and Huddles

We need to ensure...

Safe
communication
within and
between teams

Which requires...

Skills: appropriate language, and format

Practice: use of standardised tools for
communication

Critical situations: management of
communication in different situations

Huddling for Safety

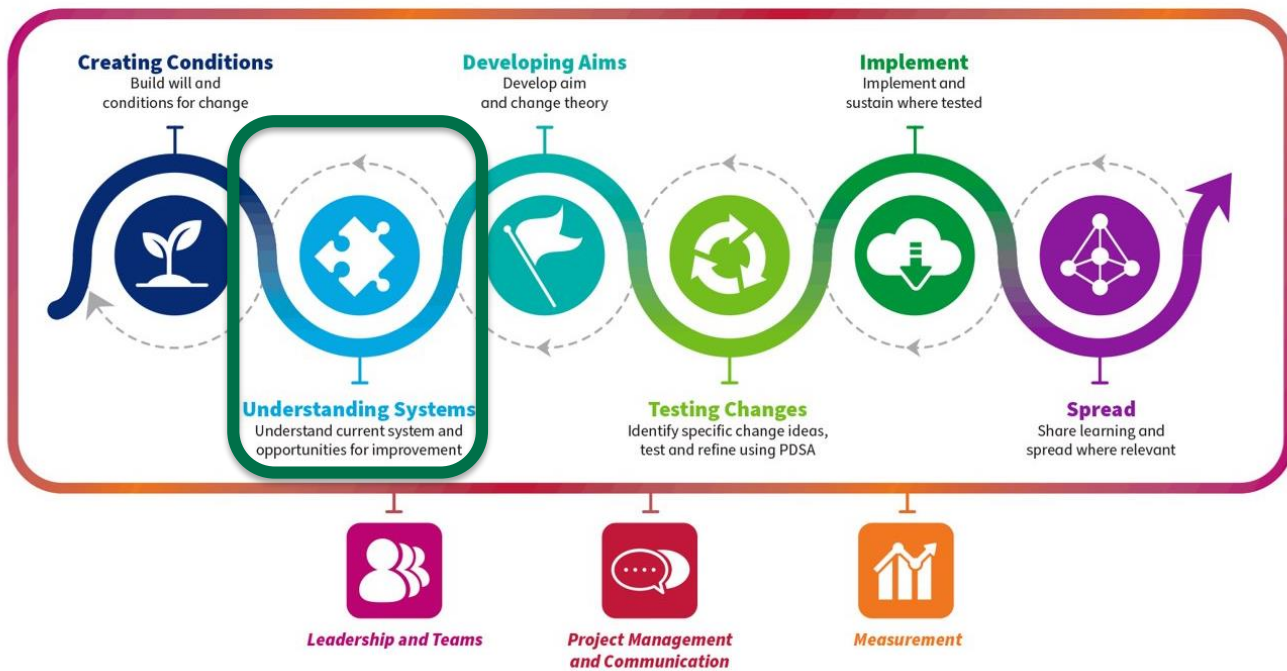


Healthcare
Improvement
Scotland



Understanding morning hospital huddles

Quality Improvement Journey



Huddles in Scotland

14

hospital
huddles

2

integrated
huddles



10

huddle
templates

conversations
with

>30 staff

What we heard

Preoccupation with
Failure

A focus on
performance and flow

Reluctance to simplify

Are we safe to start?

Sensitivity to Operations

Staffing

What we heard

Commitment to
resilience

Digital Huddles

Deference to Expertise

Valuing clinical
judgement

Core Elements of Hospital Huddles

Pre-huddle

Pre-population
of template or
visual

In-huddle

Safety & Flow
Exception reporting
Situational
awareness
Look forward
Huddle Plan

Post-huddle

Problem solving
Huddle report
Whole system
interface

creating the conditions

Huddles are even better when

Safe



Created by Pavitra
from the Noun Project



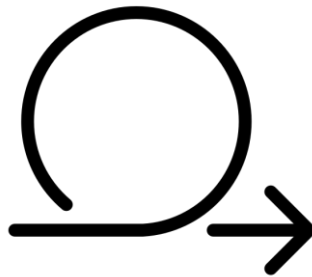
Created by Cara Foster
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Membership

Visual



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Feedback
Feed forward

We need to ensure...

Safe
communication
within and
between teams

Which requires...

Skills: appropriate
language, and format

Practice: use of
standardised tools for
communication

Communication in critical
situations

Visual

Site-specific
approach

Psychological
safety

References

- Castaldi M, Kaban J, Petersen M, George G, O'Neill A, Mullaney K, Pennacchio S, Morley J. (2019). Implementing Daily Leadership Safety Huddles in a Public Hospital: Bridging the Gap. *Quality Management in Health Care*. 28(2)108-113
- Franklin BJ, Gandhi TK, Bates DW, et al. (2020). Impact of multidisciplinary team huddles on patientsafety: a systematic review and proposed taxonomy. *BMJ Qual Saf*. 29:844-853



Hospital Huddles Case Study



Hospital Huddles Further Detail