Boards should ensure:	Which requires:	Which means doing the following[1]:
Organisational commitment to quality	Clear vision and purpose	
	Quality focussed leadership and organisational culture	
	A focus on people and communities	• Feedback experiences of the service through a variety of ways
Continuous planning for quality	Focus on the needs and assets of the population	• Engage with service providers to help them understand needs and assets of the local population to inform planning
	Identification of factors/issues highlighted through quality control and assurance systems	• Feedback experience of services through a variety of ways
	Co-designed and co-produced appropriate interventions	• Contribute to identifying the needs of the population and the types of services that might meet these needs
	Alignment with strategic direction and priorities	• Contribute to identifying the needs of the population and the types of services that might meet these needs
	Clear strategy for deployment which is adequately resourced	
	Value-based Quality Ambitions	
Systematic approaches to maintain and improve quality	Mechanisms to maintain quality and know when it slips - Quality Control	• Feedback experience of services through a variety of ways
	Appropriate methods to deliver Quality Improvements	• Contribute change ideas to the area the team or service is c currently working on • Contribute to improvement work to the extent they wish
	Methods to Independently check the Quality - Quality Assurance	• Help set standards against which services are measured • Become involved in auditing services

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[1] Based on Blueprint for Good Governance

Boards should ensure:	By ensuring they have:	Which means doing the following[2]:
Effective Quality Infrastructures	A Measurement System that enables learning	
	A Learning System that connects people	• Feedback whether changes have resulted in improvements to services
	A Governance Framework	
	A Communication and Engagement Plan	
	A Capacity and Capability Building Plan	

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[2] Based on Blueprint for Good Governance