



Value Management Collaborative National Learning Session

Breakout 2: Value Management - Making it work for your local context

Feedback and ideas from participants

Using a visual management board – benefits and barriers

Benefits	Barriers
<ul style="list-style-type: none">• Better team understanding of the box score• More visible – “can show our team the difference VM makes• Involves people who make not make it to the huddle• Easy accessible for remote working• Greater capacity to attend• Information available for managers rather than having separate calls• Focus for improvement• Readily available to share• Information all in the one place• Translates well into reports• Visually attractive and professional• Less paper waste• Shared ownership• Keeps all team members in the loop and gives all a chance to contribute• Can see a change over time• Less time consuming – easier to make changes• Easier to up date in real time• Allows senior management to engage as work schedule allows• Saves travel and cost for team members in rural areas• Can record data in a standardised way and share and compare• Accessibility to real time data	<ul style="list-style-type: none">• Technical issues• Requires manual update: need to factor in time to update/complete/print off• Education, excel and MS Teams skills required• Not all clinical staff have MS Teams skills• Current staffing and patient dependency levels to make a team• Keeping the team motivated• Time & capacity: some staff may struggle to access MS teams during clinical day• Selling the ‘QI journey’ digitally• Confusion around who takes ownership of the data• Reduced physical engagement• Equipment• Visibility issues• Admin support on wards

Using the lost time tool locally – ideas for use

Ward rounds – still reading case notes	Answering questions from families	Emergency alarms
Case notes – finding them	Medication supply	Initial assessment
Phone calls	More access to admin	“stones in your shoe”
“What experience have you had today which meant it hasn’t gone as smoothly as you’d like”	“Working to the top of your licence”	What tasks did you do today which could have been undertaken by someone else?
Looking for stock in treatment room	Looking for nursing documentation	Looking for drugs for trolley
Dressing for wounds not available	Looking for scales to do weekly weights	Looking for thermometers to complete OBS within time frame
	Stock missing	