


Flash report

Improvement Hub

Inverclyde care co-ordination for people with dementia programme

Final webinar
Wednesday 30 March 2022

 his.focusondementia@nhs.scot

 @ihubscot

#Focusoncoordination

Join in the conversation!

Thank you for joining our final webinar

We were delighted to host 55 professionals at our final webinar via MS Teams on Wednesday 30 March 2022. The aim of the session was to:

Mark the end of the Inverclyde Dementia Care Co-ordination programme and will highlight learning and achievements made over the duration of the programme.

The session was chaired by Lynn Flannigan, Senior Improvement Advisor, Healthcare Improvement Scotland. Lynn opened the session by setting the scene and the background to why the programme started.


Gillian Neal, Mental Health Programme Manager, Inverclyde Health and Social Care Partnership introduced the Inverclyde context and gave thanks to colleagues and stakeholders involved in the programme.

Brenda Friel continued the session by providing an overview of the programme and its achievements. These include the recruitment of an additional Post-diagnostic Support (PDS) Link Worker, which has resulted in a considerable reduction in waiting times, as well as the creation of a [support and services leaflet](#) which is given to people early in their dementia journey.

A Living Well with Dementia app is also currently in development, which is primarily for those in the early stages of their dementia journey.

More information on this can be found in the [slides](#) and on our [website](#).

A recording of the webinar is available on the Healthcare Improvement Scotland YouTube channel [here](#).

Alzheimer Scotland Inverclyde Support and information for people with dementia, their carers and families. ☎ 01475 261100 24 hour Freephone Dementia Helpline: ☎ 0800 808 3000 🌐 www.alzscot.org	Inverclyde Carers Centre Support for you if you are looking after someone who is your family, friend or neighbour. ☎ 01475 735180 🌐 www.inverclydecarerscentre.org.uk	Access 1st Is a single contact number if you are looking to access any type of adult Health and Social Care support. ☎ 01475 714646 📧 access1st@inverclyde.gov.uk	Technology Enabled Care Alarms with linked sensors, to support you to stay safe and independent at home. ☎ 01475 714646 📧 access1st@inverclyde.gov.uk	Inverclyde Centre for Independent Living Live safely and independently at home. Equipment, adaptations and physical rehabilitation services. ☎ 01475 714646 📧 access1st@inverclyde.gov.uk	Inverclyde Dementia Reference Group For people living with dementia and their carers to share stories, ideas and help identify areas for improvement. ☎ Your Voice: 01475 728628 ☎ Alzheimer Scotland: 01475 261100
If you are worried about your dementia or feel it is getting worse call your GP My local contact is: For more information 🌐 www.nhsinform.scot Published July 2021	Inverclyde Advice Services Services that will help you with welfare rights, benefits and money advice. ☎ 01475 715 299 📧 Triage.Advice@inverclyde.gov.uk	Power of Attorney Services that can help you plan for your future. Circles Network Advocacy ☎ 01475 730797 📧 info.inverclyde@circlesnetwork.org.uk Inverclyde Council 🌐 www.inverclyde.gov.uk	Looking for local services? Inverclyde Life is a directory of local services for example health and wellbeing services and groups of people sharing a hobby. 🌐 www.inverclydelife.com	Looking to talk to someone about local services? Community Link Worker Call your GP Practice or ☎ 01475 711733 📧 admin@cvsiinverclyde.org.uk Your Voice Community Connectors ☎ 01475 728628 📧 enquiries@yourvoice.org.uk	 Dementia Friendly Inverclyde Support and services for you

Delegates were invited to post comments/questions in the chat box and here is a flavour of what was said:

“Really interesting – and so joined up – if only it could be replicated everywhere”.

“Excellent work from the team, I’m aware of the amount of work that’s gone into this. Our Inverclyde Community Link Worker team have also benefited from the openness and transparency throughout the process – this has helped develop pathways which make sense to the teams, patients and families”.

“Great presentation and inspiring work! Would be interested in discussing how elements of this may be applied to work in Edinburgh”.



Next Steps

Lynn Flannigan concluded the session by providing a summary of the next steps, which include two Scottish Government Commissions for Focus on Dementia (Dementia Diagnosis & Post-Diagnostic Support and Care Co-ordination) which will commence in April 2022. If you would like further information please visit our [website](#) or contact the [team](#).

Feedback

Thank you to those who completed our evaluation, sharing thoughts on what was good and what could be improved.

“Maybe less slides and more discussion (more focus on what the person has to say) about the work”

“It provided an oversight of the last few years of work that Inverclyde has done and helped me to think about how we can reflect some of the same positive changes in our local authority”

“It has already sparked discussion with colleagues about how we can take some of the learning into our clinical area”

“Interesting statistics”

“It gave a good detailed insight into what was achieved and how”

“speakers need to not rush - so much info to listen to and absorb, sometimes it's easy to miss a key statement - the recording helps”

100% agreed or strongly agreed that today’s webinar helped to improve their knowledge of the Inverclyde Dementia Care Co-ordination Programme



Next steps

Please visit our [website](#) or keep in touch by [email](#). If you would like to be kept up to date with events, news and updates from the team, please [subscribe](#) to our newsletter.