

Value Management Collaborative

Flash report October 2021



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Learning Module 11

26 October, MS Teams

Thank you to those who attended module 11. The session looked at the art of reframing and supported participants to be able to:

- recognise their own 'advice monsters' and how to react in different situations
- stay curious by asking coaching questions, and
- have **re-framing strategies** available to help others see issues from a different perspective.

Access the slides and the supporting handouts used in the session on our MS Teams group.

Board engagement survey

To help us shape and schedule future activity we sent out a survey to improvement coaches for feedback on the practicalities, format and content of our events.

We look forward to reviewing your feedback and planning future activity to suit your needs.

Coach networking event 28 October, MS Teams

The second coach networking event provided improvement coaches with a further opportunity to connect more informally to build relationships and enhance the learning network.

Participants chose to spend the time in an unfacilitated breakout room to discuss experiences, challenges and opportunities. We plan to provide further protected time in future.

Project surgery

16 September, MS Teams

Thanks to Carolyn Aitken (Improvement Coach, NHS Tayside) for presenting on NHS Tayside's continuing value management journey. We heard all about their enthusiastic engagement and rigorous approach to progressing with a new community-based value management team.



The <u>slides</u> and <u>recording</u> can be accessed in the library channel of our '<u>Value Management</u> <u>Collaborative</u>' MS Teams group.

Value Management resource pack

We are continuing to develop the resource pack based on priorities identified by improvement coaches.

A Value Management e-Learning module is currently being developed that will provide an introduction to value management and tips for how they might apply it in their context. It is intended for staff who are joining teams using value management and those who are considering using the method within their own team.

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Spotlight on NHS Forth Valley – Inpatient Mental Health Team



Project Leads:

Deputy Charge Nurse: Chantell Lees

Nursing Assistant: Hazel Carr Team Lead: Jacquie Shand

Clinical Lead: Dr Deborah Brown

<u>Aim</u>: 60% of admissions to Ward 2 Forth Valley Royal Hospital will have a fully completed clothing list by 19 July 2021

<u>Reviewed Aim</u>: To sustain 100% of admissions to Ward 2 Forth Valley Royal Hospital having a fully completed clothing list by 22 November 2021

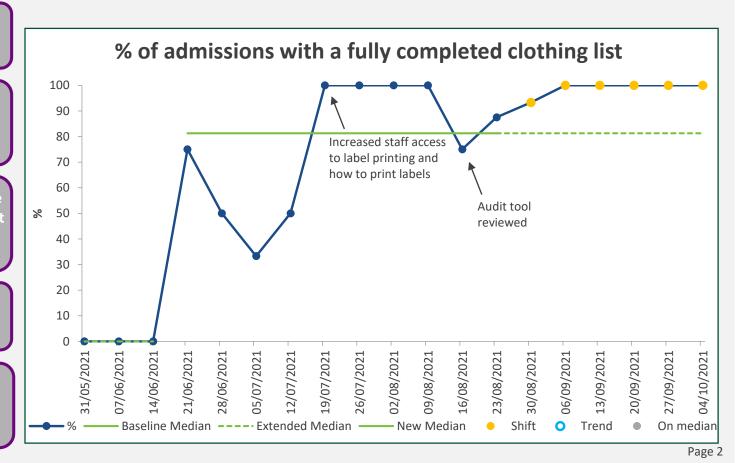
Safety work linking to NHS Forth Valley search policy

Process mapping created by ward staff now informs part of the admission guidance

Audit tool created and used to create a pareto chart of least completed part of the clothing list to focus on PDSA cycles

100% met with a loud cheer from staff in the huddle each time!

Huddles recorded and shared with ward staff not on shift and relevant team members who could not attend in real time



Join the conversation



Use the Value Management hashtag and follow @ihubscot on Twitter to join the conversation.

Next steps for 2021

9 & 23 Nov

Drop-in sessions

These networking sessions continue to give coaches and team leads the opportunity to network and collaborate, share learning and successes, and troubleshoot any issues. Sessions will take place via MS Teams.

17 Nov

Module 12: Project Management

Coaches and team leads will explore key **project management** themes to support the management of successful improvement projects. The session will be held via MS Teams between 10-11.30am.

30 Nov

Project Surgery: Reflection session for coaches

This session will provide coaches with an opportunity to reflect on and discuss their value management successes and challenges to date. The session will be held via MS Teams between 2-3pm.

6 Dec

Module 13: Facilitation Skills and Courageous Conversations

This session is for coaches and team leads and will focus on **facilitation skills and courageous conversations**. One of the objectives is to apply coaching skills to support teams to develop, test, and implement changes. The session will be held via MS Teams between 1.30-3pm.

MS Teams

All of the resources relating to the collaborative are available in the library channel within our 'Value Management Collaborative' MS Teams group. If you are not already a member of the team, you can request to join via this link.

Extension of the collaborative

We are delighted that funding has been confirmed for the continuation of the collaborative.

We will arrange virtual site visits in February 2022 to discuss forward plans with participating boards and agree updates to the partnership agreement.





We aim to spotlight a participating board in the next flash report. This is an opportunity to showcase some of your team achievements in implementing value management.

Please get in touch if you would like to feature as a spotlight in December.

Contact us:

