Narrative code/ref: Click or tap here to enter text.

|  |  |  |
| --- | --- | --- |
| **Key Aspects** | **Analysis** | **Narrative/quote that supports the analysis** |
| **Theme / topic / issue** |  |  |
| **Context** |  |  |
| **Tone of the narrative** |  |  |
| **Emotions conveyed / emotion words used** |  |  |
| **Who is mentioned** |  |  |
| **What connections can you make with standards and values etc.** |  |  |
| **What recommendations do you have for improvement** |  |  |

\*Adapted with permission from NHS Greater Glasgow and Clyde’s Clinical Governance Support Unit