

Value Management Collaborative

Flash report
June 2021



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Learning Module 9: Sessions 1 and 2 13 and 27 May 2021

Thank you to those who attended both sessions of learning module 9 as part of the improvement capacity and capability building programme.

The sessions focused on QI Team Coaching and the objectives were to support participants to:

- describe core improvement coaching components
- explain the key elements of effective improvement coaching conversations
- understand the difference between individual and team improvement coaching conversations
- demonstrate confidence and skills to provide improvement coaching for teams and/or individuals, and
- understand how to support and empower teams to manage and move through change.

Thank you for your feedback!

"This was my first session and I really enjoyed it - lots of interesting information for me to take away."

"Would be helpful to have a brief overview of where we are picking up from."

Project surgeries 20 May and 30 June

Many thanks to all participating NHS boards for sharing updates on where they are on their value management journey and NHS Highland for presenting on their spread plans. The contributions, insights, and experiences shared were authentic, inspiring, and invaluable.

Site visits

Thank you to all who took part in the virtual site visits over the last months. We are in the process of compiling the key themes, challenges and support needs that were discussed and will use this information as we forward plan future collaborative activity and resources.

All presentation slides and resources can be found in the 'Events' folder in our [Value Management Collaborative](#) MS Teams group library channel.

Drop in sessions

We are currently trialing value management drop in sessions. These aim to provide an opportunity for improvement coaches and team leads to come together **to network and collaborate**, as well as the chance **to share learning and successes, and troubleshoot any issues**. Please see page 3 for upcoming sessions.

Coaching calls

Monthly coaching calls with improvement coaches continued in May and June, with the following common themes:

- new testing of a capacity tool to help collect capacity data
- some teams are continuing to look at focus of work for improvement.

Workshop 5: Sessions 1, 2 and 3

7, 23 June and 1 July, via MS Teams

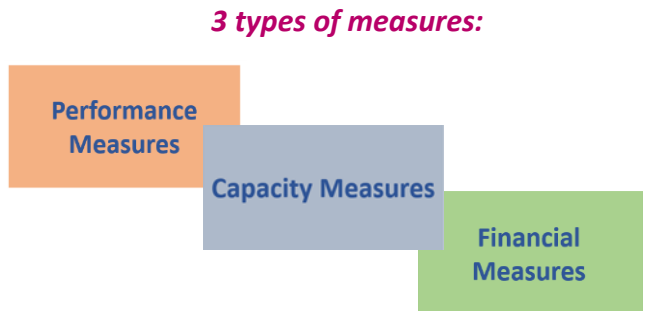


Workshop 5 was delivered over three sessions. All presentation slides and supporting handouts are available in our [MS teams group](#).

Session 1: Effective use of data and variation

This was the first of three sessions around the measurement journey to support participants to deepen their understanding of their own data and how to identify ways to measure within their own system. The session was designed to be an interactive space where teaching was combined with discussion, reflection and interaction.

- The session covered:
- Why we measure
 - Where we start
 - Technical tools to support measurement
 - Prioritisation
 - Variation, and
 - Concepts, measures and definitions.

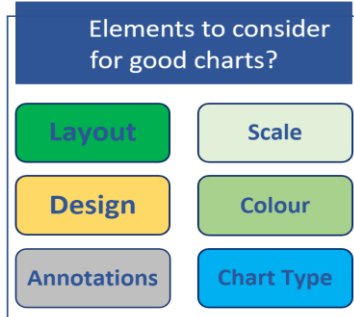
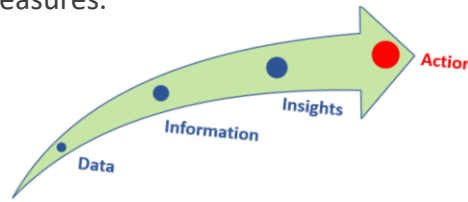


Session 2: Tools and visualisation

Session 2 focused on tools and visualisation to support effective use of understanding variation.

- The session covered:
- Run charts and variation
 - Data over time
 - SPC charts, and
 - Reacting appropriately to data.

The session started by discussing the different steps involved when turning data into action. The different types of variation were then covered, followed by prioritising measures.



Session 3: Effective narrative, questioning and telling a story with data

- The final session aimed to support participants to:
- Formulate meaningful narrative that is action focused
 - Use annotations to tell a story, and
 - Ask questions of the data to gain insights.



The question “Where would you focus your improvement work?” was threaded throughout the session and participants learned about the different steps to take when analysing data in order to make this decision.

Providing good narrative requires us to know

What the data is telling us...

What has caused the change?

What we are doing?

Spotlight on NHS Highland



Thank you to NHS Highland for preparing a fantastic slideshow to share their learning from their value management journey: **'Filling in the pot holes on the road to improvement.'**

To access the slideshow please use the following MS Teams [link](#).

Remember to open it as a slideshow to hear the brilliant music that has been added!

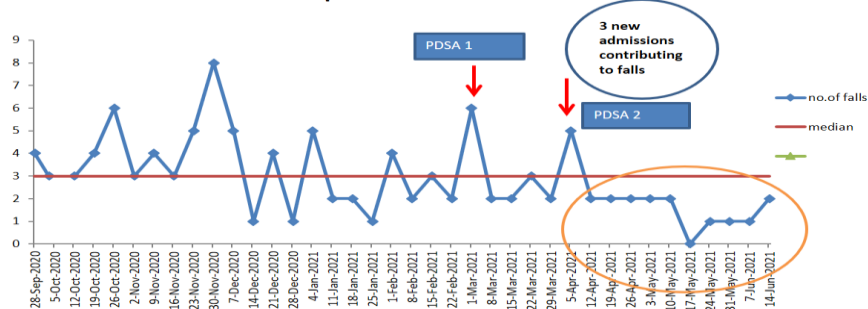
Within the spotlight, some of the sections that NHS Highland have included are:

- Improvements in Quality
- Successes in safety
- Creating capacity
- Team experiences, and
- Next steps.

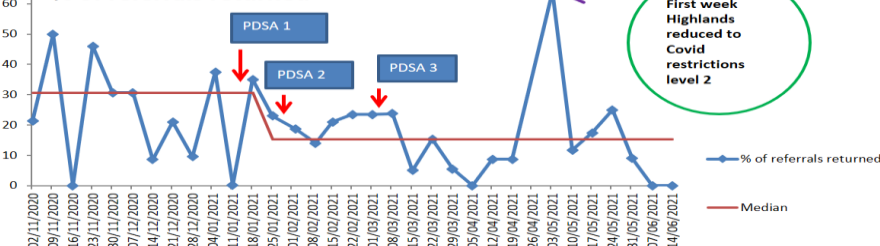


They have also included some annotated run charts from different teams:

number of falls per week - Ruthven Ward



% of referrals returned



Co-Design Workshop

23 June, via MS Teams



Thank you to improvement coaches for participating in the workshop on 23 June to co-design the value management toolkit.

During the session we scoped out what resources would be helpful, and these were then prioritised by attendees. **The outputs of the workshop can be accessed [here](#).**

Some ideas that were discussed and prioritised during the session included:

- An overarching value management toolkit
- Resources on methods of delivering huddles
- Team member (across levels) experience/ impact videos
- Video(s) of coaching conversations
- Huddle demonstrator
- An online value management module
- Resources and learning based on each stage of the visual management board, and
- Resources around co-design/co-production/including people with lived experience in value management.

Please can we ask that improvement coaches review [the outputs from the workshop](#) and reply to our follow up email with:

- Any resources you think are missing
- The top priorities for you in terms of resources (please use the prioritisation matrix slide to help you with this).

We will continue to engage with improvement coaches to develop the toolkit.

Join the conversation



#ValueMgt

Use the Value Management hashtag and follow **@ihubscot** on Twitter to join the conversation.



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Next steps for 2021

**8 July/
5 Aug**

Drop-in sessions

These networking sessions aim to give coaches and team leads the opportunity to network and collaborate, share learning and successes, and troubleshoot any issues. These sessions will take place via MS Teams.

3 Aug

Project surgery

This project surgery will be held via MS teams between 3-4pm. This will be another opportunity for participating NHS boards to connect with others working on value management. We look forward to hearing from NHS Tayside.

**19+24
Aug**

Module 10

This session will be an introduction to Microsoft Excel for improvement coaches, team leads and new teams. It will run from 2-3pm and will take place via MS Teams.

**31
Aug**

Project surgery

This project surgery will be held via MS teams between 3-4pm. This will be another opportunity for participating NHS boards to share their value management work/learning. **If you would like to volunteer your board to present please let us know.**

The national team have a planning session scheduled at the end of July to scope future activity for the collaborative. We will confirm upcoming activity dates in the coming months.

MS Teams

All the resources relating to the collaborative are available in the library channel within our 'Value Management Collaborative' MS Teams group. If you are not already a member of the team, you can **request to join via this [link](#)**.



Spotlight

We aim to continue spotlighting participating boards in future flash reports. Please get in touch if you would like to be our spotlight in August!

If there is any content you would like us to include in the August 2021 flash report, please let us know.

Contact us:



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