Access QI update

Access QI supports NHS boards to use their quality improvement expertise to deliver sustainable improvement to waiting times.

Update from access learning system

Since launching in August 2020, the Access Learning System has continued to grow, sharing innovations from across the system. This month we shared an innovation summarising NHS Grampians use of car park waiting rooms to reduce hospital footfall.

As well as sharing innovations on our website we have hosted a series of webinars. In December we heard from NHS Fife and NHS Ayrshire and Arran, read our summary for more info.

Next Webinar: 23 February 2021 at 14:00
Topic: Remobilising Elective Care

Updates from accelerator sites

NHS Tayside are using SPC charts to visualise information to support organisational decision making during COVID-19. Find out more in our innovation summary.

NHS Grampian Dermatology service have overcome COVID-19 restrictions to engage with patients virtually to inform access improvement work. Learn more in this guide.

Latest tools and resources

Access QI have published a change package to support services to take a QI approach to managing their physical environment. Interested in using it or have something to contribute, then get in touch we will be happy to help.

Access QI are continually learning about the QI tools and resources that can help make improvements to access and reduce waiting times. We are working hard on pulling all of this learning into a single resource. Check back in the New Year for more information.

NHS Tayside are sharing their experience of using value stream mapping with us to understand value and flow. As well as publishing a case study, we are also developing a template to support other pathways to take the same approach.

Stay in touch with us:
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