

# COVID-19 Outpatients Driver Diagram

Physical distancing is required to safely deliver elective outpatient care during the COVID-19 pandemic. Services across Scotland, and the world, have been implementing local innovations to maximise the number of outpatient appointments that can be delivered while safely maintaining physical distancing.

Learning from local innovations have been captured and shared through the [Access Learning System](#). A customisable driver diagram can also be downloaded from the COVID-19 Outpatients change package.

