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**Contact:**

**Role:**

**Organisation:**

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| **Who was involved in the example of innovation, related to improved access to elective care during COVID-19, that you were involved in/heard/saw?** |
| **What was the challenge you were trying to address? For example, enabling digital access for consultations, or designing socially distanced waiting rooms.** |
| **Can you describe what you or your colleagues did?** |
| **Did you get any feedback of how it went? This could be from colleagues, staff, patients, their families or even the local community** |
| **Do you have any reflections you wish to share? This may be helpful for others looking for innovative ways to improve waiting times for elective care whilst maintaining high quality care during COVID-19.** |
| **If possible can you provide any photos, resources, or links (such as any online posts by you or your colleagues) about this for our website?** |

**Thank you for completing this form and telling us about you experience.**

**Please send your completed forms to:** [his.accessqi@nhs.scot](mailto:hcis.access-qi@nhs.net)