

Neighbourhood Care National Driver Diagram

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Primary drivers Aim Secondary drivers Change ideas Use of local QI experts to suport local team and QI project planning [aims, DD, measurement, data etc] NCT staff are engaged and involved in Facilitating NCT understanding & using QI methodology implementation Encourage and support key individual to undertake QI training [e.g ScIL/ Improvement practitioner programme] Create asset lists and access information for each NCT. People being cared for, general public and wider health & social care systems An assets based approach to care Devise brief for patients/public and present at wider forums being informed of and engaged in 'assets based' approaches Review/process map individual 'professions' ways of working. Highlight opportunities to work in multidisciplined way [Value Stream Mapping, LEAN] Adequate representation of Co-designed local framework that highlights clear roles and responsibilities of NCT members 'professions'/care giving roles within each NCT Executive leads to be educated and named as 'Heatshield' function for NCTs All people being cared for Autonomous, resilient & empowered Active support & leadership from local Develop a skills matrix that supports a shared understanding of risk by a Neighbourhood Care NCTs executives/management that positively influences culture Team (NCT) get the care Test model of devolved authourity across different professions they need, when they **Test integrated budgets** Sharing of work & decision making need it in order to live at across NCTs and wider national Develop the role of the team coach as key multidisciplinary team (MDT) members network home for as long as possible. Facilitate team builidng activites Flexible, responsive integrated health **Exploring integrated models of health** Small scale testing of devolved budget for Home Care to one NCT and social care services and social care provision Test and evaluate new models for arranging OOH cover Standardisation of referral processes Support teams to implement and reinforce standard referral process Process flow mapping for each category Separate and recognised work flows for 'Flow' within the system reablement, mainstream and palliative [establishment and maintenance] Secondary care involvement in NCT huddles [Primary & Secondary care] care Create a directory of local third sector support and informal netowrk contacts for NCTs to Co-ordinated flow between interfaces engage with and sign post to Professions to access and share info from own IT system during huddle Collective access to supportive IT **Information Technology** systems that are fit for purpose Integration of IT systems [e.g Trakcare/Connexus/Mosaic]