



# Living not existing: Putting prevention at the heart of care for older people

Alison Keir

Policy Officer Scotland

E: alison.keir@rcot.co.uk



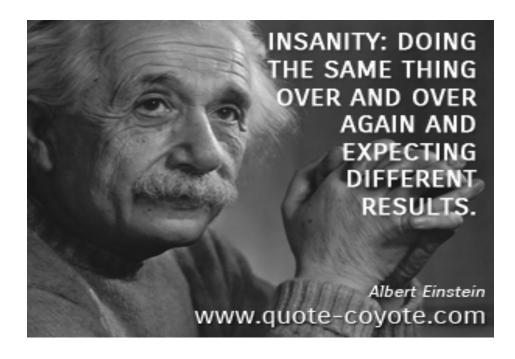


"Health {and social} care is likely to look very different in the future"

"There is no simple solution....fundamental areas must be addressed if reform is to deliver the scale of transformation that's needed across the NHS. Involving staff, the public and bodies across the public sector will also be crucial for success"

"...the NHS face increasing challenges and crucial building blocks to enable change still need to be put in place..."

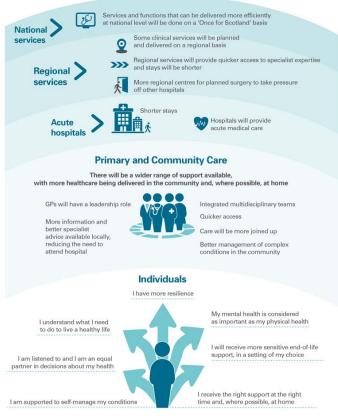
http://www.audit-scotland.gov.uk/report/nhs-in-scotland-2017





#### Exhibit 1

The Scottish Government's vision for how healthcare will look in the future The way people will access and use health and social care services is changing.



Source: Audit Scotland based on Health and Social Care Delivery Plan, Scottish Government, December 2016.



## Voice





#### 2017 Participants

## Adult Inpatient and Community Mental Health Benchmarking

- 71 participants largest ever number of contributors
- 100% coverage across Trusts and LHBs England & Wales
- Scotland & Northern Ireland
- Additional independent sector & Island providers





### Bed Profile







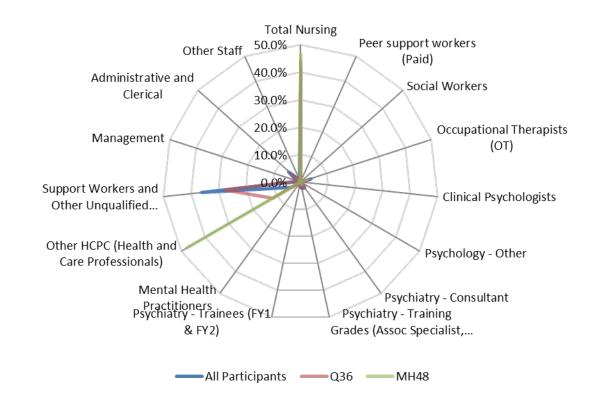
## OCCUPATIONAL THERAPY WITHIN MENTAL HEALTH SERVICES



#### Total Workforce - Adult Acute Inpatient

#### **Adult Inpatient Staff Composition**

- Nursing = 40.9%
- Support workers = 36.2%
- Consultant Psychiatrists= 2.7%
- Occupational Therapists= 3.9%

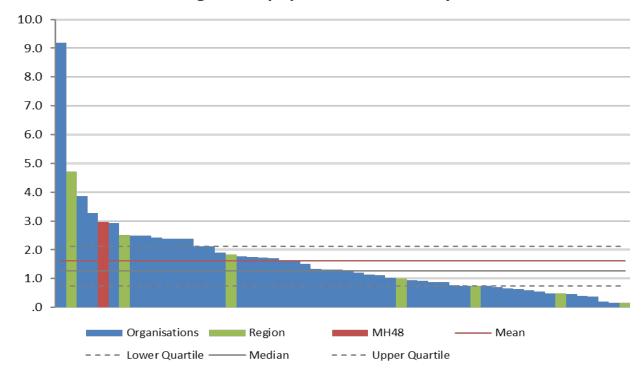




## Occupational Therapists – Adult Acute Inpatient per registered population

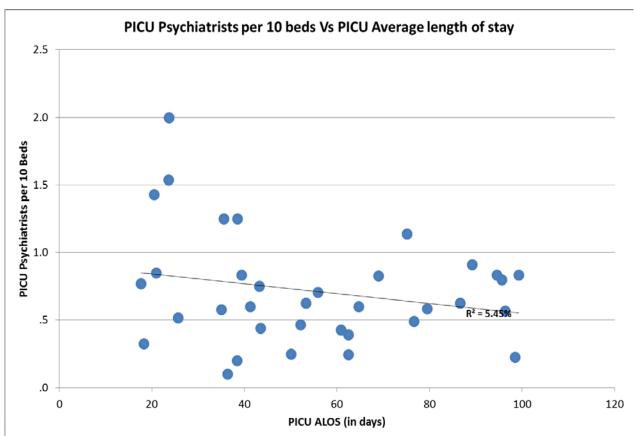
- On average there are
   1.6 WTE Occupational
   Therapists per 100,000
   registered population
- Variation across mental health services in the UK range from 0.1 to 9.2 WTE.
- In 2015/16 there were almost 595 Occupational Therapists working with Adult Acute Inpatient Services in 2015/16.

#### Adult Acute WTE - Occupational Therapists (OT) per 100,000 core registered population covered by service





- Benchmarking Specialist Beds
- Profiling clinical input against length of stay
- PICU analysis
- Units with higher
   Psychiatry input have marginally shorter
   length of stay (5%)

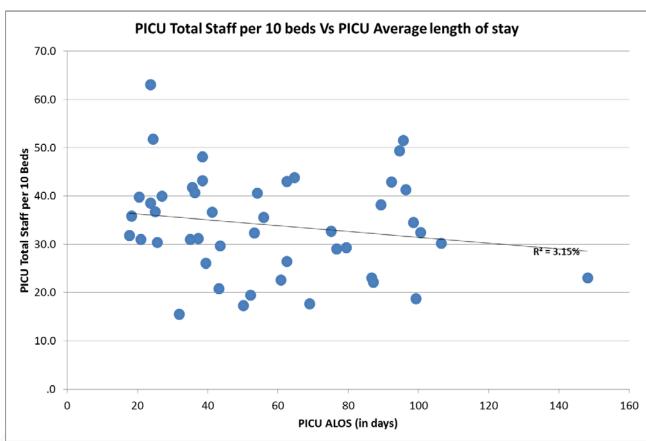








- Benchmarking Specialist Beds
- Profiling clinical input against length of stay
- PICU analysis
- Higher staffed units have marginally shorter length of stay (3%)



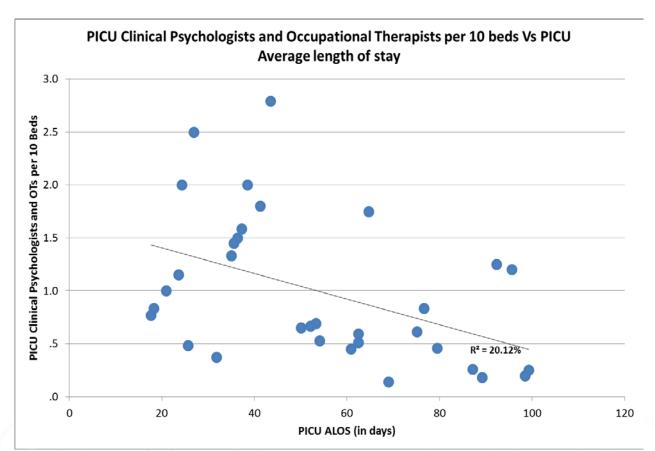




#### Benchmarking Specialist Beds

#### Profiling clinical input against length of stay

- PICU analysis
- Units with higher therapy input (Psychology & OT) have shortest length of stay (-20%)







## Voice





The RCOT campaign *Occupational Therapy*– *Improving Lives Saving Money* is making the case for occupational therapists in key pressure points in NHS and care services:

#### It has four strands:

- Urgent Care the value of occupational therapy (released Nov 2015)
- Reducing the pressure on hospitals (released Nov 2016)
- Living not existing, putting prevention at the heart of care for older people (released July 2017)
- Mental Health the value of occupational therapy (likely release May 2018)







## Living not existing: Putting prevention at the heart of care for older people (released July 2017)







#### Demonstrating the value of occupational therapy

The Bridgeway Service: An occupational therapy and reablement programme enabled Mr Evans to stay at home and keep active in his

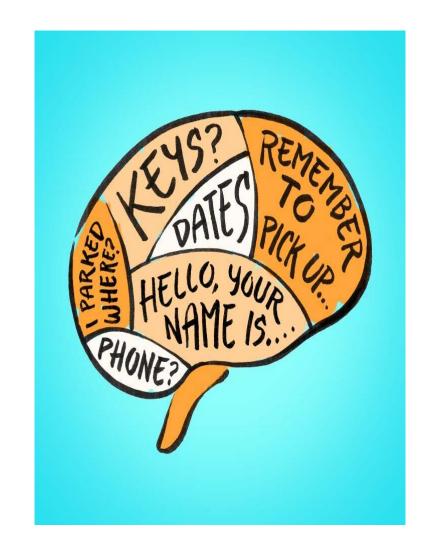






## 

of people participating in the Home
Based Memory Rehabilitation Programme
retained and used the strategies on
completion of the programme





### **NHS Dumfries and Galloway**

- Home Based Memory Rehabilitation Programme (HBMR)
- Service users are taught a range of compensatory memory strategies to support the person to continue their daily routine.
- In partnership with Alzheimer Scotland Dementia Link Workers and others involved in the delivery of post diagnostic support.

#### **Outcomes**

Data shows that over people can and do maintain and retain the number of memory strategies they use daily.



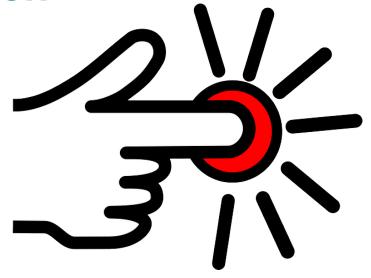


#### **Telecare Service - Aberdeen**

people in Aberdeen are supported to live in their own home with Telecare.

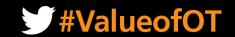
387

of these are living with dementia.



- Occupational therapists are part of the Technology Enabled Care
   Project (funded by the Scottish Government).
- A screening tool is used across all sectors, helping other professionals to identify when telecare can assist their service users.
- Work has focused on the acute sector, care homes, intermediate care and housing.





#### **Telecare Service - Aberdeen**

#### **STATS**

- First year referral rate from the acute sector increased 100%.
- Overall the referral rate over the last
   5 years has increased by 154%
- and the installations have increased by 247%.

"It gives us great peace of mind if Mum leaves the house during the night."

"Telecare saved my life"









Julia Scott in the studio for an 'as live' interview in the Anglia region.





#### **BBC Newsline**



**BBC Wales** 





The Way You Make Me

### We had radio coverage....

Karin Bishop was also interviewed for news bulletins on regional radio in Scotland on the day.



Kingdom Fife's Feel Good Station 95.2 & 96.1

On Air Win Life in Fife News







#### Royal College of Occupational **Therapists**





#### 'Low-cost social care is leaving elderly News

Health correspondent

IGH-VOLUME, low-cost approaches to the delivery of care have "dehumanised" older people and made them more

isolated, a new report has warned.
The Royal College of Occupational
Therapists claims many pensioners
are simply "existing" rather than living due to the way care is provided in

The organisation has published a new report which looks at how occupational therapists can tackle the "unprecedented" pressure on health and social care services.

It claims improved access to occu-pational therapy services in Wales can give older people back their dignity and help NHS primary and social care services to work better together and be more efficient.

Ruth Crowder, Wales policy officer of the Royal College of Occupational Therapists, said: "Many older people talk about simply existing rather than truly living and this is a sad indictment of how we treat those

that are most vulnerable in our soci-

"High-volume, low-cost approaches to the delivery of care have an isolating and dehumanising effect on older people and as occupational therapists we want to do all we can to prevent this continuing. "Across Wales there are some real-

ly innovative examples where the intelligent deployment of occupational therapy services has enhanced the lives of older people, not only doing this while balancing budgets, but crucially delivering significant cost savings for the taxpayer.
"These savings are achievable but

Occupational therapists work with adults and children with a wide range of conditions - most common ly those with a mental health illne

physical or learning disabilities. Their aim is to help people carr out everyday tasks or occupations

The Royal College believes that by further integrating occupations therapists into primary care, such a GP surgeries, local authorities and health boards, it can save money. Between April 2015 and March 2016 a Cardiff Council occupationa

therapy team reviewed 227 package tional needs, provided and demon strated equipment, and addressed moving and handling issues.

They concluded that occupation therapists would have saved the council £395,279 through a reduc tion or prevention in care packag

The Royal College has now made series of recommendations to the Welsh Government. It has called fo occupational therapists to be based within GP practices or communit resource teams so that primary can

patients have timely, direct access to occupational therapy.

It also said these specialists should take on leadership roles to provid expertise and mentoring to cor nity providers and the range of staff they employ.

In response to the report, a Welsh Government spokesman said: "We have a clear vision for ensuring health and social care is provided

closer to people's homes.
"Occupational therapists increasingly playing a key role as

Councils work closely with people with care needs, and tho

and friends who support them, to ensure that care is person

and supports the outcomes they have identified for their lives

#### Care 'dehumanising' olde

HIGH-VOLUME, low-cost approaches to the delivery of care have "dehumanised" older people and made them more isolated, a new report has warned.

The Royal College of Occupational Therapists claims many pensioners are simply "existing" rather than living due to the way care is provided in Wales.

The organisation has published a new report which looks at how occupational therapists can tackle the "unprecedented" pressure on health and social care services.

occupational th Wales can give their dignity and and social care better together efficient.

A Welsh Gove said: "We have a

provid to peo therap key ro and ca

ousing register, identifying potential enants for properties and assessing the feasibility of further adapting a

roperty to meet their needs. The report found an average of six dapted properties each month are ssessed by the housing occupational

By matching the already adapted roperties to citizens the costs of new adaptations of about £15,000 a month are avoided.

An average of four citizens each nonth are rehoused from properties n which they were experiencing falls n the stairs to homes with all

menities on one level. Reducing the need for emergency services and hospitalisation, a cost saving of £545 per citizen, based on he 2016 Housing Health Cost

In addition, an average of three citizens each year are re-housed from residential care to enable them to eturn home.

This results in a cost saving of 793,47 per week/per citizen; an nnual saving for the local authority f £123,781.32

Ruth Crowder, Wales Policy Officer, Royal College of Occupational Therapists, said: "Many older people

It claims impr

ensur

BLOG P Search **BritishRedCross** Health and social care: small Trending now things that make a big difference





aking a bone can make everyday activities particularly tricky. Especially when it's your nant arm and you live alone. Just ask Mrs Bennet who badly broke her right arm la

But thanks to a close group of good friends and a little help from British Red Cross volun

'Everyone was so lovely

Home Commissioning CCG Policy Finance Integration Handbooks Opinion You are here: Home > Experts call for occupational therapy to be included in NHS reform plans

#### Experts call for occupational therapy to be included in NHS reform plans

14 July, 2017

The Royal College of Occupational Therapists has called for occupational therapy to be included in STP plans in an effort to reduce the burden on social care.

In a new report, the college recommends including occupational therapists in multidisciplinary teams as part of NHS England's new care models, which each STP is expected to include.

The report states that including occupational therapists in integrated primary care teams 'will allow them to address health and social care needs within

It adds that occupational therapists 'have traditionally punched above their weight' by dealing with between 35% and 45% of adult social care referrals 'and yet only making up 2% of the

The royal college said that integrating occupational therapy with primary care will end the 'inequality of access' to the service It adds that by having more occupational therapists employed within primary care can 'delay reduce or prevent' the need for expensive social care and support.

Julia Scot. CEO of the Royal College of Occupational Therapists, said the therapists are perfectly placed to address' the problems in social care

She said: 'Because we know gaps in social care impact the NHS most we think local NHS Clinical <u>Commissioning</u> Groups or their equivalents in each nation of the UK should be given responsibility for ensuring that change happens on the ground.'

#### Social care 'not being tailored enough' for those

Jersey Evening Post COM

Occupational therapists are calling for an end to a "high volume, low cost" approach to social care, which they say leaves many older people missing out on vital services













an prevent the need for more expensive longer-term care. The study pointed to inequality in access to occupational therapy, which helps people continue with

veryday tasks such as dressing, washing or getting to the shops While people may need intense support at home to start with and adaptations to their home, this need an often diminish as the person becomes more capable, it said.

The authors also call for more occupational therapists to be employed within primary care, such as GP rgeries, to help older people adapt to ageing, increasing frailty and health problem

ulia Scott, chief executive of the Royal College of Occupational Therapists, said in her foreword: "At the heart of our recommendations is evidence that doing the right thing for individuals can actually







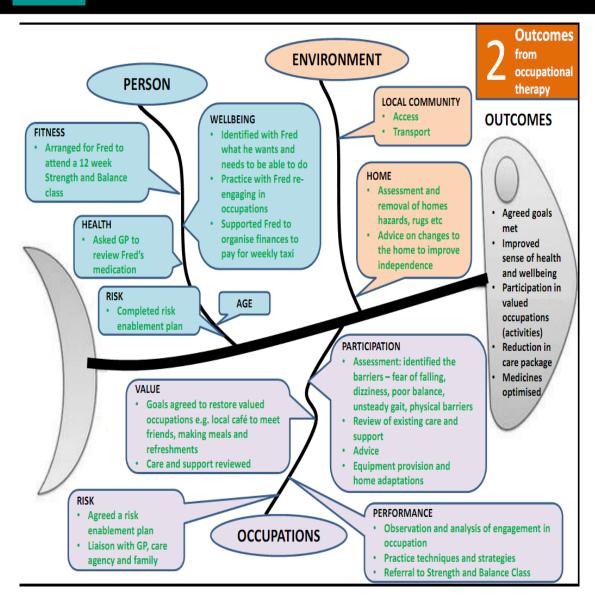


#### Fred's story

- The report is supported by a film for the public and stakeholders and has been produced to show the difference occupational therapy can make.
   Available on You Tube
   https://youtu.be/8S7P0ON9w1A
   or downloaded from:
   http://mbf.me/Xp8e0M
- The reports are being promoted to the media and to stakeholders.
- There has been an extensive social media campaign



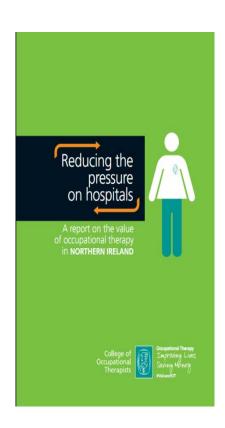








#### What the College is doing



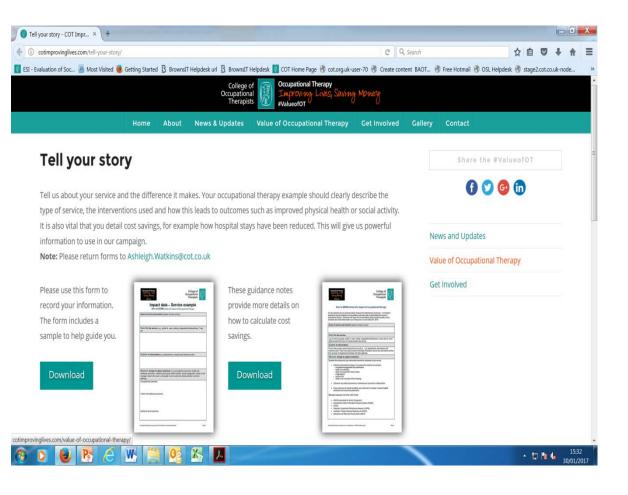
- Sending reports to stakeholders
- Meeting with stakeholders
- Speaking at conferences and exhibitions
- Promoting via social media and other avenues







## How can you spread the word?



Send in service examples to find out how

http://cotimprovinglives.c om/tell-your-story

SUGGESTION – at this point have a discussion about a possible example you could develop and send



## Messages

- Deploying more of the occupational therapy workforce in *primary care* to use our skills to intervene early
- Occupational therapists are a limited resource. We can be more effective in addressing the needs of the local population by *training* and *supervising* others to be competent to deliver on aspects of traditional practice – minor adaptations, practising skills in activities of daily living e.g. Trusted Assessors, Health & Work Champions
- We need to support developing wider partnerships for further innovation. Occupational therapists can act as catalysts for addressing needs beyond traditional health and social care, such as poor housing and social isolation.

