Medicines Reconciliation on Discharge: Generic Operational Definitions (Acute Care)

Process Measure

Measure Name	Percent of patients with medicines reconciliation performed on discharge
Goal	Goal - process reliability at 95% or greater
Operational Definition	1. Determine the numerator: the total number of patients with medicines reconciliation performed on discharge 2. Determine the denominator: the total number of patients in the sample 3. Calculate compliance by dividing the numerator by the denominator and then multiplying the resulting proportion by 100
Data Collection Guidance	This is a monthly measure that essentially can be done concurrently. Each week a random sample of 5 patient case notes should be selected for discharge. The objective is to have at least 20 opportunities in the denominator each month. **Note:** The same set of case notes should be used for medicines reconciliation on admission and medicines reconciliation on discharge each month. Case note review should include patients who have been admitted more than 24 hours. The case notes should be reviewed to determine if all measures are present within the required timeframe: **Discharge** – case note review should take place once the discharge process is complete and include • Patient demographics documented • Allergy status on discharge documented • Changes from admission medicines documented to include changes, discontinuations and new medicines started Note: Medicines reconciliation is defined as "*The process that the healthcare team undertakes to ensure that the list of medication, both prescribed and over the counter that I am taking is exactly the same as the list that I or my carers, GP, Community Pharmacist and hospital team have. This is achieved in partnership with me through obtaining an up-to-date and accurate medication list that has been compared with the most recently available information and has documented any discrepancies, changes, deletions or additions resulting in a complete list of medicines accurately communicated".* It is good practice for case note reviews to be completed by two practitioners ideally from different disciplines e.g. nurse / doctor / pharmacist.

Outcome Measure:

Measure Name	Percent of patients with an accurate medicines list on the Interim Discharge Letter (IDL)
Goal	Goal - outcome reliability at 95% or greater
Operational Definition	1. Determine the numerator: the total number of patients with an accurate an accurate medicines list on the Interim Discharge Letter (IDL) 2. Determine the denominator: the total number of patients in the sample 3. Calculate compliance by dividing the numerator by the denominator and then multiplying the resulting proportion by 100
Data Collection Guidance	This is a monthly measure that essentially can be done concurrently. Each week a random sample of 5 patient case notes should be selected for discharge. The objective is to have at least 20 opportunities in the denominator each month. **Note:** The same set of case notes should be used for medicines reconciliation on admission and medicines reconciliation on discharge each month. Case note review should include patients who have been admitted more than 24 hours. The case notes should be reviewed to determine if there has been safe and accurate prescribing of clinically appropriate medication on Interim Discharge Letter. Note: Medicines reconciliation is defined as "*The process that the healthcare team undertakes to ensure that the list of medication, both prescribed and over the counter that I am taking is exactly the same as the list that I or my carers, GP, Community Pharmacist and hospital team have. This is achieved in partnership with me through obtaining an up-to-date and accurate medication list that has been compared with the most recently available information and has documented any discrepancies, changes, deletions or additions resulting in a complete list of medicines accurately communicated".* It is good practice for case note reviews to be completed by two practitioners ideally from different disciplines e.g. nurse / doctor / pharmacist