

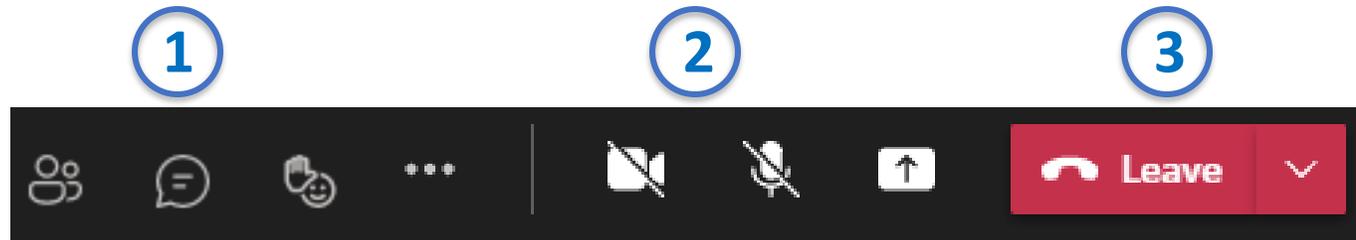


Healthcare
Improvement
Scotland

Primary Care Improvement Collaborative

QI Skills Session 2: Force Field Analysis

Housekeeping



- 1. Open and close the chat panel** – use the chat box to introduce yourself, raise any questions you may have or add comments about the session.
- 2. Cameras and mics have been disabled** – this session is being recorded and will be available as a resource. The chat box will not be visible during the recording, so please use it for any questions you may have that we will answer at the end of the session.
- 3. Leave the meeting** – use this to leave this session at the end.

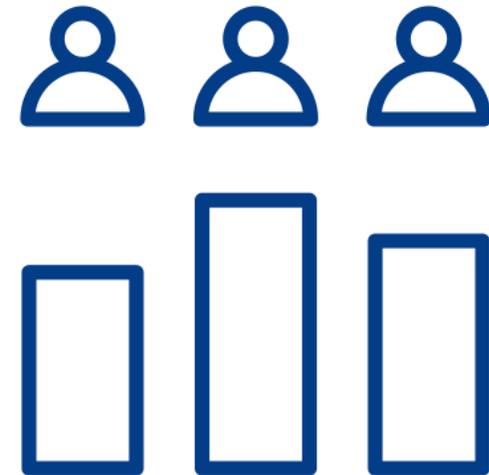
Background

- QI Skills sessions are part of the Primary Care Improvement Collaborative
- Developed to support the collaborative to understand how to use QI tools in a primary care setting, particularly PCAP, pharmacotherapy and CTAC
- Sharing practical application of QI tools drawing on our learning from our previous programmes.

Poll

Please rate your knowledge of **force field analysis**:

- 1- Not aware
- 2- I know what it is
- 3- I can apply in identified situations
- 4- Know how, when and where to use
- 5- Can adapt and explain
- 6- Can teach theory and use method



Overview of Force Field Analysis

Use Force Field Analysis:

- when you are unsure where and when to make a change
- when you need to engage people with a potential change, and
- to identify forces helping or hindering a change.

How to use Force Field Analysis

All you need to use the Force Field Analysis technique is a **blank sheet of paper or a whiteboard**. You must involve those that work in the system being discussed.

Step 1 Identify your change for consideration

Step 2 Consider the forces that are **driving** the change.

Step 3 Identify the forces which **resist** or are unfavourable to change.

Step 4 You may want to assign Scores, this step is optional

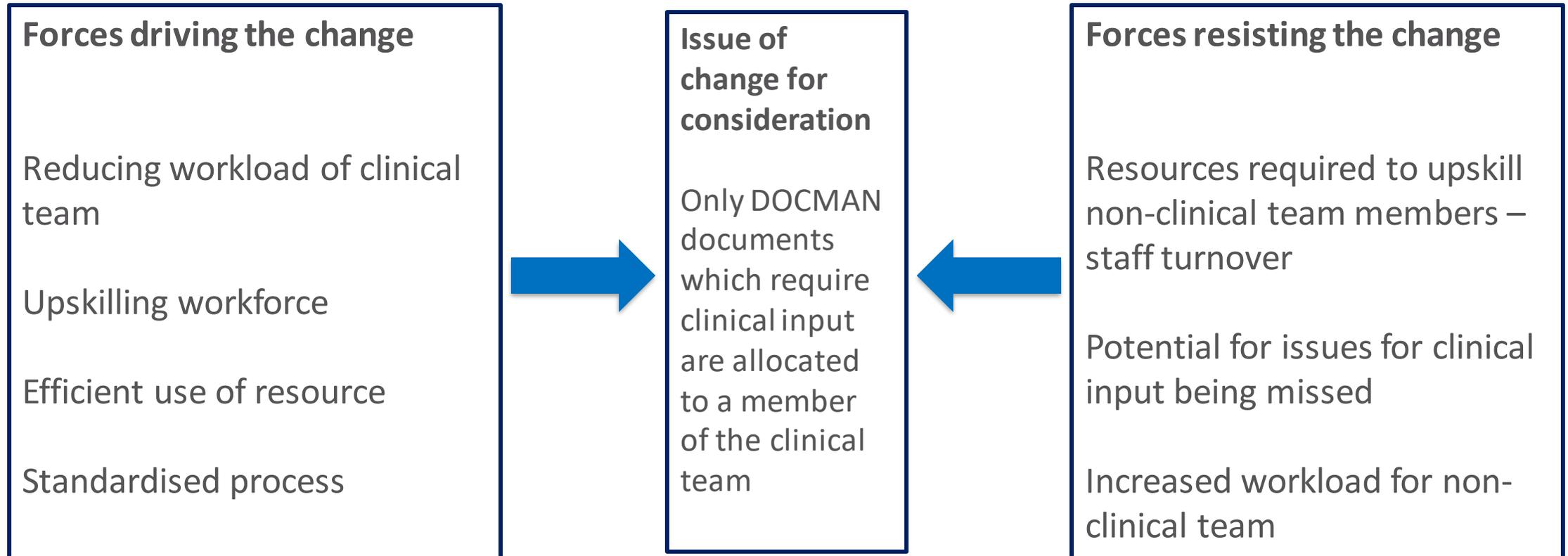
Step 5 And finally analyse

Why Force Field Analysis is useful

Force Field Analysis is useful as it:

- visually represents all the pros and cons
- contributes to creating the conditions for change
- supports decision making
- supports co-production of improvement activities
- acts on factors which hinder/resist change can make achieving the change easier, and
- informs communication plans.

Example of Force Field Analysis



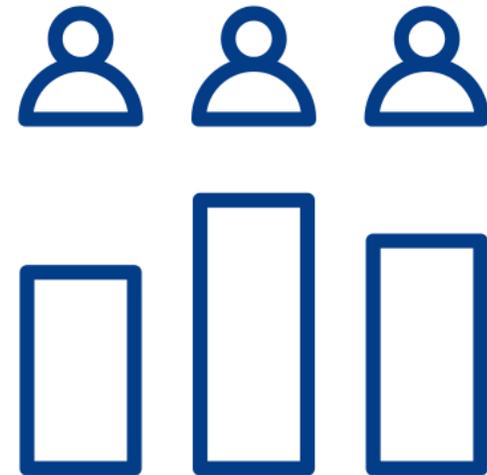
Questions



Poll

Please rate your knowledge of **force field analysis**:

- 1- Not aware
- 2- I know what it is
- 3- I can apply in identified situations
- 4- Know how, when and where to us
- 5- Can adapt and explain
- 6- Can teach theory and use method



Thank you

Keep an eye out for a range of tools, learning and resources, including this recording, that will be available soon!

*Thank
You*